

**SYSTEM AND METHOD FOR ALERTING ELECTRONIC MAIL
USERS OF UNDELIVERABLE RECIPIENTS**

ABSTRACT

5 A mechanism to alert to a user that an address of an e-mail message may be
undeliverable is provided. If a "bounced" mail notification is received, an indicator is
associated with the address to which the notification pertains. When accessed by the
user, in response to the indicator being set, the address is displayed in conjunction
with one or more perceptive cues, such as highlighted color etc. If an indication that
the delivery problems with respect to the address are resolved, such as receipt of an e-
10 mail from the addressee or a successful delivery notification, the indicator is cleared
whereby the alert is terminated.